

FAQ for Voting and Prizes

1. Who is eligible to join this contest?

Participants must be eighteen (18) years old and above on 1st January 2017 at the time of entry.

2. How to win the prizes?

2.1. Storyteller competition mechanics:

Step 1: Sign up as a member

Step 2: Upload your submission (text/image/video) on our website.

Step 3: Get your friends and family to vote for your entry or you may vote for your favorite entry from 30 Sep 2017.

2.2. Audience competition mechanics:

Step 1: Sign up as a member

Step 2: Watch our connected stories and leave your comments to collect points.

*Step 3: Vote/share/comment for your favorite entry.

** Only applicable for voting period (30 Sep 2017 – 31 Dec 2017)*

2.3. Every action carries different points

Action	Rewards points	Limitation
Sign up as member	20	Once Only
Log in	10	Once/week
Share	15	10 shares/day
Comment	20	5 comments/day
Vote	10	10votes/day

* Winners will be contacted by email. Please ensure your email address is correct in your entry form.



3. What is the contest period?

- Submission period: 20 Aug 2017 at 00:00 (GMT+1) - 30 Nov 2017 at 23:59 (GMT +1)
- Voting period: 30 Sep 2017 at 00:00 (GMT+1) - 31 Dec 2017 at 23:59 (GMT +1)

4. What are the prizes items?

4.1. Storyteller:

a) Audience Choice:

- First prize: The latest Huawei smartphone
- Second prizes: Huawei MediaPad M3
- Third Prizes: Huawei TalkBand B3
- Consolidation prizes: Amazon Gift Cards/ JoyBuy Gift Cards

b) Huawei Choice (Most Creative Award): Huawei Watch 2

4.2. Audience: Amazon Gift Cards/ JoyBuy Gift Cards

5. If I don't like my redemption items can I return it?

All items redeemed and received from this contest are not refundable or exchangeable. As the points do not have cash value, no cash or credit will be issued to substitute the rewards in part or full.

6. If I can't get any prizes, what shall I do with my points that I have accumulated?

If you did not manage to redeem any prizes, we hope that you enjoyed watching the better connected stories. Do also remember that all our prizes are on a first come first serve basis.

7. What if I forgot my password? What should I do?

When you go to the log in page, click on the "Forgot my password" button and you will be guided on how to recover your password.

8. How do I change my password?

Log in to your account and click on the PROFILE tab, then scroll down and click EDIT PROFILE to see the CHANGE PASSWORD option.

9. How do I update my personal information?

Log in to your account and click on the PROFILE tab and click EDIT to edit your personal details.

10. How do I check my points?

You can check your points when you log in to your account at <http://campaign.huawei.com/connected-stories> and click on the PROFILE tab.

11. Who do I contact if I have additional questions?

Contact us at connectedstory@huawei.com if you have any questions.

12. What are the themes for this contest?

- a. A Better Connected Education
- b. A Better Connected Healthcare
- c. A Better Connected Transportation
- d. Safe City
- e. A Better Connected Community

13. What are the requirements for my submission?

- Video length must be more than 30 seconds and less than 2 minutes. The minimum video resolution is 720p with standard format as mp4, and video size should be less than 20MB. Your video should be creative, inspiring, and be able to demonstrate your vision of a better-connected world.
- Pictures must be in 720p with standard format such as JPG, PNG.
- Text must be in English or Chinese
- Beyond that, it's up to your own creativity!

14. How do I upload my submission and submit the full application?

Upload your submission to <http://campaign.huawei.com/connected-stories> and send us the details below to connectedstory@huawei.com.

- a) Your web transfer document download link
- b) Full name
- c) Email address
- d) Contact number
- e) Country

15. What will I need to do after I submit my document?

After submitting your document and details, you will receive an email from us to confirm your submission. Get your friends and family to vote for your submission from 30 Sep 2017 at 00:00 (GMT+1) - 31 Dec 2017 at 23:59 (GMT +1)

16. How many entries can I submit?

You may submit as many entries as you want provided that each entry demonstrate a separate and original or authentic idea.

17. I don't know much about this better-connected world. Where can I learn more? Can you give me some ideas on how to start?

You may get inspired from the samples or check our website here: <http://campaign.huawei.com/connected-stories> to find out more. You may also contact us at connectedstory@huawei.com..

18. Can I use any vernacular language in the submission?

Submission can be in English or Chinese for the international audience.

19. Do I need to cite my sources?

Yes, all information presented in the submission must be properly cited, giving credit to the original source. If your submission is chosen as a finalist, you will be required to submit a list of all sources used.

20. Can I use copyrighted materials?

For submission, no copyrighted materials (music, images, etc.) may be used for this contest unless you own the copyright or have a license to use the material.

Written permission must be obtained and provided upon request for all copyrighted materials. You may write your own music (picture) or use “stock” music (picture) that is included in some editing software. If you choose to write your own music (picture), make sure you have the composer sign the actor release form.

21. Can entries be disqualified?

Yes. If there is inappropriate content, use of copyrighted materials, problems with length, or lack of appropriate forms, we have the right to disqualify your entry.

22. Who should I contact if I have additional questions?

Contact us at connectedstory@huawei.com if you have any questions.